



TWIN VALLEY

twinvalley.com/install | 800.515.3311

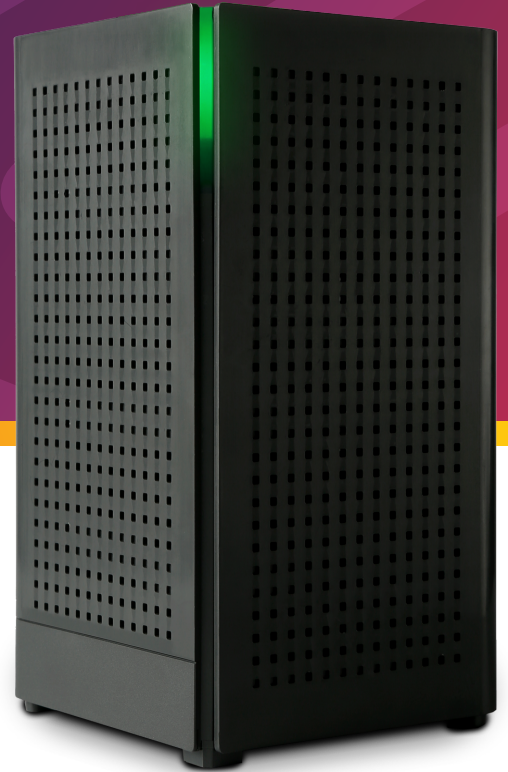
IT'S OFFICIAL:

You're Totally WiFi Material!

Let's Get You Connected

With Twin Valley's latest WiFi 6 system and convenient Managed WiFi app, you're just a few steps away from enjoying fast, reliable internet. Our Customer Service team has already activated your connection so you're almost ready to stream, game or browse pictures of adorable cats, we don't judge!

Your Internet, Your Rules.



Pro Tip: Before you begin, you'll want to locate your Twin Valley Connection Point. This connection is already placed for optimal whole-home WiFi coverage. Make sure to give your router 2-3 feet of space from your connection point and that it's not enclosed or crowded by furniture or other objects that may disrupt your signal.



Your connection point probably looks like this.

Found Your Connection Point? Let's Get Started!

1 Download the Twin Valley App



Download the ***Twin Valley Connect*** app from the Apple App Store or Google Play. **Create an account and follow the on-screen steps to begin setup! The app will walk you through the entire setup process.**

Pro tip: You can find your router model and other info on the sticker at the bottom of the router.

2 Power Up Your Equipment

Unbox your new router and plug the power adapter into the wall. Plug the other end of the power adapter into your Twin Valley router where it's labeled "POWER."

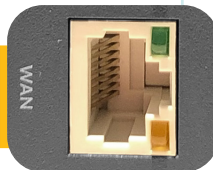


Pro Tip: Dust, dirt and oils from your skin can degrade your connection. Gently clean cable ends with a soft, dry cloth before plugging in!

3 Make the Connection

Your Twin Valley Connection Point should already have an Ethernet cable attached. If not, we've provided one for you. Connect the Ethernet cable from your wall connection to the tan WAN port on your Twin Valley router.

You're Doing WANderful!



After about 10 minutes, **a solid green light means your router is ready!** Time to start using your WiFi!

If the light stays yellow or turns red, double-check that the WAN cable is securely connected to the correct port.



4 Finish Setup

Once the light turns solid green, confirm your connection in the app by scanning the QR code on the bottom of your router. Finalize your network setup in the app!

Congratulations! You're Ready to Start Enjoying Your Internet.

Enjoy faster WiFi in more places and on more devices. Plus, with the Twin Valley Connect app, you can tailor your WiFi experience from the palm of your hand.

Need Assistance?

We've got you! Visit our website at twinvalley.com/install to see more troubleshooting tips. Need to reach out? Our technical support team is here to help! Give us a call at **800.515.3311** and our friendly support team can walk you through next steps.